

What if I say no or change my mind?

If you do not want your information to be shared then the partner agencies involved will respect that decision, but this may mean we cannot provide all the services you may need. If you change your mind at a later date, you can contact us via the details at the bottom of this leaflet and tell us. We will stop sharing your information when you ask us to.

There may be times when the law requires us to share information without asking for your consent, for example to prevent crime and disorder if necessary.

Can I see my own information?

You can ask to see a copy of the information we hold about you by making a request in writing. You can find full details of how to do this under data protection and requests for information at: www.cheshireeast.gov.uk

Contact Us

If you have any questions or want further details of how we handle your information, these can be found by accessing the Privacy Notice at www.cheshireeast.gov.uk

Compliments, complaints or suggestions.

If you have a compliment or suggestion about the service you have received or if you are not happy with a service then please contact Cheshire East Information Line on 0300 123 5500 or visit www.cheshireeast.gov.uk for more information.

Early Help

Information Sharing and Consent



This leaflet has been produced to tell you how the agencies delivering Public Services (the Partnership) in Cheshire East may use your personal information.



All agencies have to tell people how they might use your information and give you the choice to say yes or no to using your information.



The Partnership is made up of public services in Cheshire East working together to provide better help and support to people in the local area. It includes a large number of services such as the Council, health agencies, schools, the police, probation and housing providers.



Supporting Families in Cheshire East

Why do you want to share my information?

We need to share your information so that we can understand what help you may need and to be able to work together to help ensure these services are provided for you. We might also share information to assess whether our services are working effectively and to improve our services for the future.

What information will you share?

We might need to share some or all of the information listed below: -

- Your name, address and date of birth
- Details of who you live with and who is part of your family
- Details of your involvement with our partner agencies, both in the past and currently
- An assessment of what support you need now and how we can help you in the future.

We will only share information that is relevant to your needs so that we can make sure you receive the support you require.

How will you use my information?

We may share and use your information to: -

- Identify your needs and the level of support you require
- Be able to tell other public services what support you need from them
- Make sure the services you currently work with know what is happening
- Make sure that the services the Partnership provide are effective and help people across Cheshire East
- Help the government improve services across the country in the future

Who can see your information?

Depending on what type of support you need, some of the agencies listed here might share your information. Information is only shared with partners who would be able to provide you with support.

- Health Services
- Council Support Services
- Police and Probation
- Housing providers
- Cheshire Fire and Rescue
- Drug and Alcohol Support Services
- Domestic Abuse Services
- Department for Communities and Local Government.

How does this affect me?

All of your information will be kept in line with the Data Protection Act 1998. This means your information will be kept privately and securely. It will only be seen by members of staff who need to see it so we can provide the services you need. All agencies involved will make sure that your information is properly maintained and kept up to date for the length of time that we are using it to support you and your family.

