

Children and Families Service

One Minute Guide



August 2021

Cheshire East Domestic Abuse Hub - CEDAH

What is it?

Cheshire East Domestic Abuse Hub (CEDAH) is a single point of contact, information, consultation, referral, triage and case allocation for families affected by domestic abuse and those who support them - formally or informally. It is the pathway to specialist services for adults who harm or are harmed and for children and young people affected.

The service is sited in Crewe alongside Cheshire East Consultation Service (ChECS) and the Police Referral Unit as there is significant overlap in cases.

CEDAH is not an alternative to following adult or child safeguarding procedures. People with **concerns for children and adults at risk** should ring Child and Adults Safeguarding numbers (0300 123 5012 and 5010 respectively).

Why are we doing it?

The aim of CEDAH is to simplify access to services so that instead of publicising a range of numbers for different interventions there is ONE number for everyone.

How do I contact the service?

You can ring on **0300 123 5101** or email cedah@cheshireeast.gov.uk. The service is **available 24/7** but staffed in Crewe in office hours.

What will happen following my contact?

- You may get the information you need and not require further support
- You will be encouraged to think about help for the whole family
- You may be supported to make a referral using the CEDAH referral portal. This has the RIC (Risk Indicator Checklist) and MARAC (Multi-Agency Risk Assessment Conferencing) included
- High risk cases will be sent straight through to the Domestic Abuse Family Safety Unit and allocated to an Independent Domestic Violence Advocate. Other cases will be contacted as soon as possible, where consent is given or there is cause for concern for someone at risk
- If case or group work is needed people will be allocated to the commissioned provider– My Cheshire Without Abuse
- Their number will not change. Victims who ring any service directly will be dealt with by that service and not re-routed via the Hub but a shared database ensures all important information is kept in one place

Who are the key players?

CEDAH is an initiative of Cheshire East Domestic Abuse Partnership. CEDAH is led by an Independent Domestic Violence Advocate (IDVA) of the Council's Domestic Abuse Family Safety Unit (DAFSU), supported at any one time by another member of staff from our commissioned service.

Contact: Jan Laurence E-mail cedah@cheshireeast.gov.uk Tel No. 0300 123 5101
cheshireeast.gov.uk/livewell/staying-safe/domestic-abuse-and-sexual-violence/domestic-abuse-getting-help.aspx

